

Benchmarking Report **(Quarter 2 Performance 2020/21)**

1. Introduction

1.1. The following report details the quarter 2 figures for the 2020/21 financial year i.e. 1st April 2020 to 30th September 2020 for a number of local authorities initially identified using the CIPFA 'Nearest Neighbours' model. The following authorities provided figures for this benchmarking exercise:

- East Staffordshire Borough Council
- Chorley Borough Council
- Gedling Borough Council
- High Peak Borough Council
- Hinckley & Bosworth
- North Warwickshire

1.2. However it should be noted that not all participating authorities are in a position to provide data for all the performance indicators in the exercise. A comparison table for each performance indicator is shown below, where a sufficient number of Councils have provided comparable data for that indicator.

1.3. To ensure data quality and allow for fair comparison between the participating authorities, the participating authorities were asked to highlight where any performance indicator was not calculated using previously published NI / BVPI definitions or guidance.

1.4. **Some variations have been highlighted so please take these into account when considering this report.**

1.5. **Where no additional comment has been made to highlight variations, then the report assumes that the figures provided are cumulative and that they are calculated in accordance with recognised NI / BVPI definitions. Other comments provided by the relevant participating authority have also been detailed where appropriate.**

2. Former National Indicators and Best Value Performance Indicators

Rank	Authority	Indicator	2019/20 Year End	2020/21 Q1	Q2	Notes
NI 157a - Processing of major planning applications (%)						
1	Authority A	NI 157a			100	
1	East Staffordshire	NI 157a	94	100	100	
1	Authority B	NI 157a	100	100	100	
1	Authority C	NI 157a	95	100	100	
1	Authority E	NI 157a			100	
6	Authority D	NI 157a	81.57		88	
NI 157b - Processing of minor planning applications (%)						
1	Authority A	NI 157b			100	
2	Authority C	NI 157b	91	96	94	
3	East Staffordshire	NI 157b	92	95	93.75	
4	Authority B	NI 157b	85	96	92	
5	Authority D	NI 157b	90.36		87	
6	Authority E	NI 157b			83	
NI 157c - Processing of other planning applications (%)						
1	Authority A	NI 157c			100	
2	East Staffordshire	NI 157c	97	100	97.37	
3	Authority C	NI 157c	93	98	97	
4	Authority B	NI 157c	90	92	91	
5	Authority D	NI 157c	93.11		91	
6	Authority E	NI 157c			78	

Rank	Authority	Indicator	2019/20 Year End	2020/21 Q1	Q2	Notes
NI 181 - Time taken to process Housing / Council Tax Benefit new claims and changes (days)						
1	Authority A	NI 181			4	
2	Authority B	NI 181	4.3	5	4.5	
3	East Staffordshire	NI 181	4.58	5.12	4.76	
4	Authority E	NI 181			23.36	
NI 191 - Residual household waste per household (kg)						
1	Authority C	NI 191	414.53	115.71	221.45	* Estimated year to date
2	East Staffordshire	NI 191	485*	144.65*	276	* Estimated year to date
3	Authority B	NI 191	570.18	178.08	340.94	
NI 192 - Household waste recycled and composted (%)						
1	Authority C	NI 192	54.04	55.53	54.5	* Estimated year to date
2	Authority D	NI 192			47.7	
3	East Staffordshire	NI 192	45.28*	46.28*	47.5	* Estimated year to date
4	Authority B	NI 192	33.45	35.6	36.23	
	Authority A	NI 192		48.5		

Rank	Authority	Indicator	2019/20 Year End	2020/21 Q1	Q2	Notes
NI 195a – Improved street and environmental cleanliness – litter (%) (non-Cumulative)						
1	East Staffordshire	NI 195a	0	NYD	0	April - July
2	Authority B	NI 195a	1.5	1.5	1.3	
NI 195b – Improved street and environmental cleanliness – detritus (%) (non-Cumulative)						
1	East Staffordshire	NI 195b	0	NYD	0	April - July
2	Authority B	NI 195b	2	3	3	
NI 195c – Improved street and environmental cleanliness – graffiti (%) (non-Cumulative)						
1	East Staffordshire	NI 195c	0	NYD	0	April - July
1	Authority B	NI 195c	0	0	0	

Rank	Authority	Indicator	2019/20 Year End	2020/21 Q1	Q2	Notes
BVPI 12 - Days sick per member of staff (variation 1 – Short Term Sick)						
1	East Staffordshire	BVPI 12 var.1	2.98	0.21	0.72	Year to date
2	Authority C	BVPI 12 var.1	3.17	0.2	0.8	Year to date
	Authority A	BVPI 12 var.1		0.55		Q1

3. Summary

3.1. There are 10 performance indicators relevant to East Staffordshire Borough Council included in this benchmarking exercise.

3.2. Please note that there are different numbers of authorities that have participated in the benchmarking of each indicator.

3.3. East Staffordshire Borough Council has been ranked as follows

3.3.1. **NI 157a:** Processing of major planning applications (%)
Ranked Joint 1st of 6 participating authorities

3.3.2. **NI 157b:** Processing of minor planning applications
Ranked 3rd of 6 participating authorities

3.3.3. **NI 157c:** Processing of other planning applications
Ranked 2nd of 6 participating authorities

3.3.4. **NI 181:** Time taken to process Housing Benefit / Council Tax Benefit new claims and change events (days)
Ranked 3rd of 4 participating authorities

3.3.5. **NI 191:** Residual household waste per household
Ranked 2nd of 3 participating authorities

3.3.6. **NI 192:** Household waste recycled and composted
Ranked 3rd of 4 participating authorities

3.3.7. **NI 195a/b/c:** Improved street and environmental cleanliness

– litter (%) **Ranked 1st of 2 participating authorities**

– detritus (%) **Ranked 1st of 2 participating authorities**

– graffiti (%) **Ranked Joint 1st of 2 participating authorities**

3.3.8. **BVPI 12:** Days sick per member of staff (variation 1 – Short Term Sick)
Ranked 1st of 2 participating authorities