

TERMS & CONDITIONS - DASH

1. REFUNDS POLICY – Refunds will only be made automatically if the Course is cancelled. A refund will be given due to illness or injury which should be accompanied by a doctor/hospital note. Refunds for any other reasons will be at the discretion of the Centre Manager. Bookings are not transferable to any other person.

2. EMERGENCY NUMBERS – Please ensure we can contact you at all times whilst your children are in our care in the event of an emergency.

3. MEDICAL INFORMATION – Any medical information will be held in the strictest of confidence. Qualified first aiders will be on site.

4. LUNCHTIMES – Please bring a packed lunch and drinks for full day courses. No child will be allowed off the premises unless accompanied by a parent or guardian. Lunchtimes are fully supervised for children on full day courses or by prior arrangement for children staying for morning and afternoon session on same day.

Please Note: Parents are asked not to send personal items such as Tablets, PSP, DS, Game Boys, MP3 or mobile phones with children. Children will not be able to use them during sessions and items are not insured. We recommend that Jewellery should not be worn to the sporting sessions.

5. CLOTHING – Please ensure your children are adequately dressed for all weather conditions and activities i.e. warm clothing, waterproofs, spare kit and CLEAN footwear for indoor activities. Courses at Thomas Alleynes, are OUTDOORS.

6. ADVERSE WEATHER OR CANCELLATIONS – Outdoor sessions will take place in the event of rain when possible, shelter may be taken in the changing rooms until rain eases. In the case of severe wet weather the course may be cancelled. All activities listed are subject to cancellation or alteration due to unforeseen circumstances.

7. SUN AWARENESS – Please ensure your children are adequately protected from the sun. HAT, SUN CREAM AND PLENTY OF WATER.

8. BOOKING – Cash/Cheques payable to ESBC unless otherwise stated next to activity. Payments by valid debit/credit card calling reception contact details attached. With all courses payment is required in advance to secure a place – no place can be guaranteed unless payment has been received. PLACES ARE LIMITED.

9. PAYMENT ON THE DAY – If places are still available they can be booked and payment can be made on the day.

10. LEISURE PASS HOLDERS – Will receive up to a 33% discount on selected courses. Details on individual leaflets.

11. COLLECTION –Your receipt will need to be handed in to the coach at the end of the course to confirm that the correct person has picked up your child. Children will not be allowed to leave the reception area without an adult or written permission to leave the site alone. Collection should be made within 5 minutes of the session ending.

12. PHOTOGRAPHY – Photography does sometimes take place during DASH activities, so please make sure you have filled in your child’s registration form correctly before the session if you do not wish them to be included.