

EAST STAFFORDSHIRE BOROUGH COUNCIL

REPORT COVER SHEET

Title of Report:	Chairman of the Scrutiny (Economic Growth Communities and Health) Committee: Annual Report 2017/18	
Meeting of:	Council	
Date:	5 th March 2018	
Is this an Executive Decision:	NO	
Is this a Key Decision:	NO	
Is the Report Confidential:	NO	
If so, please state relevant paragraph from Schedule 12A LGA 1972:	N/A	
Essential Signatories:		
ALL REPORTS MUST BE IN THE NAME OF A HEAD OF SERVICE		
Monitoring Officer: Angela Wakefield		
Date Signature		
Chief Finance Officer: Sal Khan		
Date Signate	. Signature	

OPEN AGENDA

EAST STAFFORDSHIRE BOROUGH COUNCIL

Report to Council

Date: 5th March 2018

REPORT TITLE: Chairman of the Scrutiny (Economic Growth,

Communities and Health) Committee: Annual Report

2017/18

PORTFOLIO: Leader of the Council

HEAD OF SERVICE: Chief Executive

CONTACT OFFICER: James Abbott (Programmes and Transformation Team

Leader) x1244

WARD(S) AFFECTED: Non-specific

1. Purpose of the Report

1.1. To provide a summary of the Scrutiny activities undertaken by the Scrutiny (Economic Growth, communities and Health) Committee during 2017/18.

2. Background

- 2.1. The Council's Scrutiny Committees discharge the overview and scrutiny function under Section 21 of the Local Government Act 2000.
- 2.2. This Committee is tasked with:
 - 2.2.1. Reviewing and/or scrutinising decisions made or actions taken in connection with the discharge of any of the Council's functions;
 - 2.2.2. Reviewing and scrutinising the performance of the Council;
 - 2.2.3. Serving as consultees in relation to executive decisions and key elements of service plans when required; and

- 2.2.4. Producing progress reports and recommendations to the Executive arising from the outcome of the scrutiny process or refer to the Executive entire reports produced as a result of the scrutiny process. However it is the decision of the Executive whether or not such a report is subsequently submitted to Full Council.
- 2.2.5. In relation to health scrutiny, the Committee shall exercise any powers conferred by Staffordshire County Council, as well as any powers conferred by legislation.

3. Contribution to Corporate Priorities

3.1. This report can contribute to all priorities to some degree (depending on the subject matter of the scrutiny review in question); however the remit of this particular Scrutiny Committee is to consider services within the corporate priority areas of "Promoting Local Economic Growth" and "Protecting and Strengthening Communities".

4. Scrutiny Activities

4.1. Proposed Merger Between Queen's Hospital and Royal Derby Hospital

- 4.1.1. The Committee has been closely liaising with senior representatives of Queen's Hospital and Derby Hospital to help understand the consequences and possible opportunities around the collaboration between both hospitals. This work has included receiving detailed presentations at key milestones in the merger process.
- 4.1.2. The Committee has resolved to continue to scrutinise the ongoing merger.

4.2. Virgin Care

- 4.2.1. The Committee has been closely liaising with senior representatives of Virgin Care to help scrutinise the contract they hold with the Clinical Commissioning Group (CCG) to deliver services in East Staffordshire, to challenge and review this arrangement. This work has included receiving a detailed presentation on the Improving Lives programme to enable the Committee to scrutinise the impact of the programme and its outcomes.
- 4.2.2. The Committee has resolved that representatives from Virgin Care be invited to attend future meetings as necessary to update the Committee on any significant changes to the organisation

4.3. Adult Social Care (ASC)

4.3.1. It was agreed at the Committee meeting held on 20th September 2017 that a sub-group be established to review Adult Social Care. A detailed scope has been identified for this review with the focus of this broad subject area being on younger people with social care needs i.e. those joining the Adult Social Care system as they leave the education system at age 19 up

- to 55 when the focus of their social care needs may be likely to shift towards "elderly" care.
- 4.3.2. This review will look at identifying the range of services available, the transition into Adult Social care from the education system, any future challenges, regulatory systems and value for money. The full scope of the review is detailed in **Appendix 1**.
- 4.3.3. This review is ongoing, with recommendations arising due to be considered at future meetings.

4.4. Anti-Social Behaviour (ASB)

- 4.4.1. It was agreed at the EGCH Scrutiny Committee meeting held on 20th September 2017 that a sub-group consisting of the Committee Members listed above be established to review Anti-Social Behaviour. A detailed scope has been identified for this review with a focus on understanding the various responsibilities in relation to ASB, in addition to considering if operations could be delivered differently.
- 4.4.2. This review will look at understanding the role of the Council and other partner organisations in relation to ASB, how these responsibilities are communicated and the effectiveness of the methodologies in place. The full scope of the review is detailed in **Appendix 1**.
- 4.4.3. This review is ongoing, with recommendations arising due to be considered at future meetings.

4.5. Domestic Violence

- 4.5.1. It was agreed at the EGCH Scrutiny Committee meeting held on 20th September 2017 that a sub-group consisting of the Committee Members listed above be established to review.
- 4.5.2. This work is ongoing, with the precise scope of the review due to be identified shortly.

5. <u>Financial Considerations</u>

This section has been approved by the following member of the Financial Management Unit: Lisa Turner

5.1. There are no financial issues arising from this Report.

6. Risk Assessment and Management

- 6.1. The main risks to this Report and the Council achieving its objectives are as follows:
 - 6.1.1. **Positive** (Opportunities/Benefits):
 - 6.1.1.1. None

6.1.2. **Negative** (Threats):

6.1.2.1. None

6.2. The risks do not need to be entered in the Risk Register. Any financial implications to mitigate against these risks are considered above.

7. <u>Legal Considerations</u>

This section has been approved by the following member of the Legal Team: **Angela Wakefield.**

7.1. There are no significant legal issues arising from this Report.

8. **Equalities and Health**

- 8.1. Equality impacts: The subject of this Report is not a policy, strategy, function or service that is new or being revised. An equality and health impact assessment is not required.
- 8.2. Health impacts: The outcome of the health screening question does not require a full Health Impact Assessment to be completed. An equality and health impact assessment is not required.

9. Human Rights

9.1. There are no Human Rights issues arising from this Report.

10. Sustainability (including climate change and change adaptation measures)

10.1. Does the proposal result in an overall positive effect in terms of sustainability (including climate change and change adaptation measures) **N/A**

11. Recommendation(s)

11.1. To note the report

12. Background Papers

12.1. None

13. Appendices

13.1. Appendix 1: Scrutiny (Economic Growth, Communities and Health)
Committee Reviews 2017/18

Appendix 1: Scrutiny (Economic Growth, Communities and Health) Committee Reviews 2017/18

Adult Social Care

Background and Scope

Background

It was agreed at the EGCH Scrutiny Committee meeting held on 20th September 2017 that a sub-group consisting of the Committee Members listed above be established to review Adult Social Care. An initial sub-group meeting was held on 11th October 2017 to identify a specific scope for the review as collated by the sub-group. This document has been compiled in order to provide a focus for this review, with the overarching objective of identifying how the subject matter impacts on the borough. This will be considered by analysing the current user experience of the service and what they can expect, in addition to considering the future strategic direction of ASC and how this will impact upon client users in East Staffordshire. Please note that the information listed is not exhaustive and the sub-group is not limited to answering only the questions contained within the scoping paper, however additional considerations should be focussed within the general scope of the topic identified for review. It was agreed by the sub-group that the broad topic of Adult Social Care be narrowed to initially focus on younger people with social care needs i.e. those joining the Adult Social Care system as they leave the education system at age 19 up to 55 when the focus of their social care needs may be likely to shift towards "elderly" care. However it is recognised that upon collation of initial background information there may be natural brackets that allow for the scope to be further focussed. The sub-group anticipates that social care in later life could potentially be a subsequent, follow up review for inclusion in the future work programme.

Scope

- 1) Identification of the range of services available to young people.
 - a) Understanding what services are out there, including voluntary groups / privately run provision.
 - b) Identification of the organisations providing these services, including private and public sector provision.
 - c) How do people join the system, including identification of the pathway ahead, from leaving the education system until supplementary care is unavailable (for example until family members acting as carers are "too old")?
 - d) What are the responsibilities of the County Council and Borough Council and how does the relationship between the organisations work?
 - i) Has the government allowed the statutory authority (i.e. Staffordshire County Council) to raise a precept specifically for Adult Social Care?
 - ii) How much has been raised so far, from East Staffordshire, and what has this helped to fund/keep funded?
 - iii) Can clarity be provided on all sources of income available to ESBC for ASC provision?
 - e) What can the Borough and its Members do to support service provision?
 - f) Are there services that are not being provided directly by Health providers (such as Virgin Care), and if so are there organisations providing these services?
 - g) How are residents in the rural areas of the Borough accommodated
 - h) If a person is not able to socialise within a social care environment how are they supported within the family unit?

2) Transition into Adult Social Care

- a) How are young people prepared for the transition into ASC?
- b) How many young people transition to ASC each year in East Staffordshire?
- c) How many young people are likely to transition in the next 5 years? Is this increasing, decreasing or stable?
- d) How many under 25s from East Staffordshire have direct payments?
- e) What is the process for ASC receiving entrants into the system?
- f) How is the level of direct payment decided and what assessment tools are used?
- g) What control does the client/user have over that money? What restrictions are in place?
- h) What providers can be selected, how are these choices presented to clients/users? What flexibility do they have outside of these recommended providers?

3) Future Direction

- a) East Staffordshire has a young population in comparison to other districts. How is SCC going to take into account these circumstances with future planning and budget allocation?
- b) What is the strategic direction for ASC in the next 5 years? How will this impact upon young people entering the system for the first time? Are there any other future challenges?
- c) What are the pressures (present and future) on ASC? How is this impacting on services to younger clients? How does this manifest itself in East Staffordshire?

4) Regulatory Systems

- a) Is there a "policeable" regulatory system?
- b) Is there a rating system and / or inspection regime relating to young persons' care facilities? If so, what is the regularity of any inspection regime?
- c) Are Social Care staff governed by a professional body (i.e. similar to nursing staff)?
- d) What is the skillset / qualification required to undertake social care work?

5) Value for Money

- a) How is value for money ensured in private provision?
- b) Is there any scope for co-ordination of services (for example are there multiple vehicles from multiple service providers visiting the same person)?

Recommendations Arising

This review is ongoing, with recommendations arising due to be considered at future meetings.

Anti-Social Behaviour

Background and Scope

Background

It was agreed at the EGCH Scrutiny Committee meeting held on 20th September 2017 that a sub-group consisting of the Committee Members listed above be established to review Anti-Social Behaviour. An initial sub-group meeting was held on 24th January 2018 to identify a specific scope for the review as collated by the sub-group. This document has been compiled in order to provide a focus for this review, with the overarching objective of understanding the roles and responsibilities of the various agencies that may be involved in dealing with ASB and how residents are made aware of this, in addition to considering if operations could be delivered differently. This will be undertaken by analysing any policies and statistics available and identifying the specific roles and tools available to these agencies. Please note that the information listed is not exhaustive and the sub-group is not limited to answering only the questions contained within this scoping paper, however additional considerations should be focussed within the general scope of the topic identified for review.

Scope

1) Understanding the Council's Role in Relation to ASB

- a) How is ASB defined?
 - i) Differences between ASB, Crime and Environmental Crime
- b) What legislation is there in relation to ASB?
- c) What are the Council's responsibilities in relation to ASB?
- d) Is there a dedicated Council team responsible for ASB?
- e) How does the Council deploy its resources in relation to ASB?
- f) Does the Council have a policy in relation to ASB?
 - i) When is it due for review?
 - ii) Is it fit for purpose?
- g) What enforcement is available to the Council?
 - i) Are there measures to stop people using equipment inappropriately? For example, young adults sitting on children's play areas, therefore stopping children from using the equipment as intended.
- h) What is the Council doing in relation to environmental crime? For example littering, fly-tipping, dog-fouling etc.
- i) How many incidents of ASB are there within the Borough?
 - i) Is ASB categorised into different types of incident?
 - ii) Are there any statistics available?
 - iii) Are there any hotspots?

2) Understanding Partners' Roles in Relation to ASB

- a) What are the Police's responsibilities in relation to ASB?
 - i) In relation to ASB, what is the role of a PCSO and how does that compare to that of a police officer?

- ii) How do the Police operationally deploy their resources in relation to ASB?
- b) Are there other partners that have a responsibility around ASB, and what is their role? For example Staffordshire County Council and Trent & Dove.

3) Communication of Responsibilities

- a) Is there any engagement / education with other organisations? For example, schools, colleges, licensed premises, fast food retailers.
- b) How do members of the public know which organisation to contact in relation to an incident of ASB?
- c) Can the Committee help people to understand the responsibilities of the different organisations and the definitions of ASB / Crime / Environmental Crime?

4) CCTV

- a) How can CCTV be used in relation to ASB?
 - i) Is there legislation that governs how CCTV can be used to prosecute littering, dog-fouling, fly-tipping etc
- b) How many cameras does the Council have?
- c) What are their locations?
- d) What is the condition of the Council's Cameras?
 - i) Is there a maintenance schedule?

5) Public Space Protection Orders (Alcohol Free Zones)

- a) Is there a problem with alcohol related ASB in the Borough?
- b) Are PSPOs effective?
- c) How are PSPOs enforced?
 - i) Do the agencies responsible for enforcement have sufficient resource to enforce effectively?

Recommendations Arising

This review is ongoing, with recommendations arising due to be considered at future meetings.