Benchmarking Report (Quarter 3 2021/22)

1. Introduction

- 1.1. The following report details the quarter 1 figures for the 2021/22 financial year i.e. 1st April 2021 to 31st December 2021 for a number of local authorities initially identified using the CIPFA 'Nearest Neighbours' model. The following authorities provided figures for this benchmarking exercise:
 - East Staffordshire Borough Council
 - Chorley Borough Council
 - Gedling Borough Council
 - High Peak Borough Council
- 1.2. However it should be noted that not all participating authorities are in a position to provide data for all the performance indicators in the exercise. A comparison table for each performance indicator is shown below, where a sufficient number of councils have provided comparable data for that indicator.
- 1.3. To ensure data quality and allow for fair comparison between the participating authorities, the participating authorities were asked to highlight where any performance indicator was not calculated using previously published NI / BVPI definitions or guidance.

1.4. Some variations have been highlighted so please take these into account when considering this report.

1.5. Where no additional comment has been made to highlight variations, then the report assumes that the figures provided are cumulative and that they are calculated in accordance with recognised NI / BVPI definitions. Other comments provided by the relevant participating authority have also been detailed where appropriate.

2. Former National Indicators and Best Value Performance Indicators

| Rank | Authority | 2020/21 Year End | 2021/22 Q1 | 2021/22 Q2 | 2021/22 Q3 | | | |
|---|--------------------|---------------------|---------------|---------------|---------------|--|--|--|
| NI 157a - Processing of major planning applications (%) | | | | | | | | |
| 1 | Authority A | 100 | | | 100 | | | |
| 1 | East Staffordshire | 100 | 100 | 100 | 100 | | | |
| 1 | Authority B | 95 | 100 | 100 | 100 | | | |
| NI 157b - Processing of minor planning applications (%) | | | | | | | | |
| 1 | Authority A | 94 | | | 99 | | | |
| 2 | East Staffordshire | 95 | 92 | 93 | 94 | | | |
| 3 | Authority C | 93 | 88 | 91 | 88 | | | |
| 4 | Authority B | 88 | 81 | 83 | 83 | | | |
| NI 157c - Processing of other planning applications (%) | | | | | | | | |
| 1 | Authority A | 100 | | | 100 | | | |
| 2 | East Staffordshire | 98 | 97 | 97 | 97 | | | |
| 3 | Authority C | 96 | 93 | 93 | 93 | | | |
| 4 | Authority B | 85 | 78 | 82 | 85 | | | |

| Rank | Authority | 2020/21 Year End | 2021/22 Q1 | 2021/22 Q2 | 2021/22 Q3 | | | |
|---|--------------------|---------------------|---------------|---------------|---------------|--|--|--|
| NI 191 - Residual household waste per household (kg) | | | | | | | | |
| 1 | Authority C | 460 | 108.27 | 225.14 | 338.86 | | | |
| 2 | East Staffordshire | 503 | 133 | 260 | 390.07 | | | |
| 3 | Authority B | 668.57 | 135.7 | | 408.29 | | | |
| NI 192 - Household waste recycled and composted (%) | | | | | | | | |
| 1 | Authority C | 50.78 | 52.59 | 50.41 | 48.05 | | | |
| 2 | East Staffordshire | 45.1 | 46.32 | 47.3 | 44.93 | | | |
| 3 | Authority B | 32.40% | 37.50% | | 35.34% | | | |
| NI 195a – Improved street and environmental cleanliness – litter (%) (non- Cumulative) | | | | | | | | |
| 1 | East Staffordshire | 0 | NYD | 0 | 0 | | | |
| 2 | Authority B | 1.1 | 1 | 1 | 1 | | | |
| NI 195b – Improved street and environmental cleanliness – detritus (%) (non- Cumulative) | | | | | | | | |
| 1 | East Staffordshire | 0 | NYD | 0 | 0 | | | |
| 2 | Authority B | 2 | 1 | 2 | 1 | | | |
| NI 195c – Improved street and environmental cleanliness – graffiti (%) (non- Cumulative) | | | | | | | | |
| 1 | East Staffordshire | 0 | NYD | 0 | 0 | | | |
| 2 | Authority B | 0.8 | 2 | 1.5 | 1.3 | | | |

*Estimated

| Rank | Authority | 2020/21 Year End | 2021/22 Q1 | 2021/22 Q2 | 2021/22 Q3 | | |
|---|--------------------|---------------------|---------------|---------------|---------------|--|--|
| BVPI 9 - Council Tax collected (%) | | | | | | | |
| 1 | East Staffordshire | 98.64 | 30 | 56.91 | 83.91 | | |
| 2 | Authority C | 97.84 | 28.78 | 56.04 | 83.3 | | |
| 3 | Authority B | 98.29 | 28.43 | 55.06 | 82.17 | | |
| 4 | Authority A | 96.98 | | | 81.94 | | |
| BVPI 10 - NNDR collected | | | | | | | |
| 1 | East Staffordshire | 95.08 | 33 | 54.19 | 83.24 | | |
| 2 | Authority C | 98.12 | 29.1 | 55.95 | 81.65 | | |
| 3 | Authority B | 95.08 | 29.6 | 51.68 | 79 | | |
| 4 | Authority A | 94.93 | | | 77.95 | | |
| BVPI 12 - Days sick per member of staff (variation 1 – Short Term Sick) | | | | | | | |
| 1 | Authority A | | | | 1.22 | | |
| 2 | Authority C | 2.24 | 0.76 | 1.6 | 2.22 | | |
| 3 | East Staffordshire | 1.93 | 0.48 | 1.3 | 2.35 | | |

3. Summary

- 3.1. There are 11 performance indicators relevant to East Staffordshire Borough Council included in this benchmarking exercise.
- 3.2. Please note that there are different numbers of authorities that have participated in the benchmarking of each indicator.
- 3.3. East Staffordshire Borough Council has been ranked as follows
 - i. **BVPI 9:** Council Tax collected (%) **Ranked 1st of 4 participating authorities**
 - ii. **BVPI 10:** NNDR collected **Ranked 1st of 4 participating authorities**
 - iii. NI 157a: Processing of major planning applications (%)
 Ranked Joint 1st of 4 participating authorities
 - iv. **NI 157b:** Processing of minor planning applications **Ranked 2nd of 4 participating authorities**
 - v. **NI 157c:** Processing of other planning applications **Ranked 2nd of 4 participating authorities**
 - vi. **NI 191:** Residual household waste per household **Ranked 2nd of 3 participating authorities**
 - vii. NI 192: Household waste recycled and composted Ranked 2nd of 3 participating authorities
 - viii. NI 195a: Improved street and environmental cleanliness litter (%) (non-Cumulative)
 Ranked 1st of 2 participating authorities
 - ix. NI 195b: Improved street and environmental cleanliness detritus (%) (non-Cumulative)
 Ranked 1st of 2 participating authorities
 - x. **NI 195c:** Improved street and environmental cleanliness graffiti (%) (non-Cumulative)

Ranked 1st of 2 participating authorities

xi. **BVPI 12:** Days sick per member of staff (variation 1 – Short Term Sick) **Ranked 3rd of 3 participating authorities**