



Your guide to Recycling



Household Recycling and Waste Service

How does the collection service work?

This handy guide details those materials that should be placed within each receptacle to help reduce the levels of contamination being experienced throughout the borough, to reduce the number of incorrectly presented bins and to reduce excess waste presented. We understand that recycling can be confusing so this guide has been created to try and make recycling as easy as possible.

If you are unsure about where to put an item of waste please contact the Customer Services Team on 0800 269098 for advice. The Customer Services Team are here to help and should be your first point of contact on any waste and recycling enquiries.

You can also contact the Waste Management Team by email environment@eaststaffsbc.gov.uk or you can visit our website at: www.eaststaffsbc.gov.uk

Contact

Got any questions or problems with your waste and recycling service?

Get in touch with us, we are here to help

Tel 0800 269098

Email environment@eaststaffsbc.gov.uk

Web www.eaststaffsbc.gov.uk

Your blue bin for glass, cans and plastics, your blue bag for paper and cardboard and your brown bin for garden waste are emptied one week and your domestic bin for non recyclable waste is emptied the following week. This collection method is known as an Alternate Weekly Collection Service.

Week 1

Non recyclable waste



Week 2

Garden waste, glass, cans and plastic, paper and cardboard.



Your recycling blue bin

In your blue bin you can recycle:

Plastic cups, plates and cutlery

Steel and aluminium foil and food trays

Plastic containers and tubs

Plastic drink and milk bottles (leave lids on)

Plastic food trays (no black plastic)

Glass bottles and jars of all colours (lids removed and put into blue bin separately)

Margarine and ice cream tubs

Plastic detergent bottles (leave lids on)

Yoghurt pots

Empty aerosol cans



No thanks:

Cardboard

Paper

Waxed cartons including Tetra Pak (soup, juice and milk cartons)

Plastic carrier bags

Black bags containing any materials

Pyrex

Window glass

Light bulbs

Pots and pans or any other types of metal

Polystyrene

Food

Nappies

Textiles/clothing

Crisp packets

Batteries

Plant pots

Plastic toys and hard plastics

Tablet strips e.g. Aspirin strips

Bubble wrap/shrink wrap

Paint tins

Electrical waste

Please ensure all recyclables are clean before placing them into your blue bin. Leave recycling loose, do not put it in carrier or bin bags. Please note we are unable to accept black bin liners or sacks. Small electrical items such as a kettle or toaster can be placed at the side of your blue bin for collection.

Your recycling blue bag

Your brown garden bin

In your blue bag you can recycle:

- Newspapers and magazines
- All types of cardboard
- Plain greetings cards
- Other white papers
- Brochures
- Junk mail
- All telephone directories
- Toilet and kitchen roll inners
- Brown paper
- Cardboard egg boxes

Please do not add any paper or card that has food, grease or paint on it or that is wet. Remove all non-card packaging and tape from boxes.

No thanks:

- All wrapping paper
- Tissue paper
- Sticky labels
- Wallpaper
- Jiffy bags
- Shredded paper
- Waxed cartons including Tetra Pak (soup, juice and milk cartons)



In your brown bin you can recycle:

- Leaves and bark
- Prunings
- Flowers and plants
- Weeds
- Hedge clippings
- Grass mowings
- Real Christmas trees
- Branches (max 4" dia)
- Sawdust bedding

No thanks:

- Paper, plastic and polystyrene
- Pet waste
- Rubble or large quantities of soil or turf
- Cardboard and textiles
- Fruit, meat, fish and bones
- Vegetable and fruit peelings
- Bread
- Tea bags and coffee grounds
- Egg shells



Please remember that if any of your recycling containers are identified by the collection crew as contaminated on your collection day, we will be unable to empty them. The collection crew will help in identifying the reason for non collection by leaving a contamination sticker on the recycling container. We then ask that residents remove the contamination before the container gets emptied on the next scheduled collection day.



Did you know?

If you have excess garden waste on a regular basis that you can purchase an additional brown bin for a one off cost. Call 0800 269098 for details.

Your grey bin

Your domestic waste bin can be used for waste that cannot yet be recycled. Please note that nappies, food waste, hard/rigid plastics, polystyrene, bubble wrap, waxed cartons including Tetra Pak (soup, juice and milk cartons), plastic carrier bags, black plastic, plant pots, pet waste, crisp bags and sweet wrappers that are not currently recyclable should be placed into this bin along with other items that cannot be recycled.

East Staffordshire Borough Council have a strict no side waste policy. We will only collect what is contained within the grey bin. Please note that waste placed at the side of the grey bin will not be collected.

For details on your nearest waste disposal facility please contact Customer Services on 0800 269098 or visit our website www.eaststaffsbc.gov.uk for information.



Frequently Asked Questions

After your recycling is collected it is taken to the recycling or composting facility to be sorted and processed. If incorrect items are placed into the blue bin, brown bin or blue bag it can cause problems at the facility and impact on the quality of the materials collected.

- Q.** Why do the collection crews check my recycling bins before emptying them?
- A.** The collection crews look in the blue bin, brown bin and blue bag before they are emptied to ensure that they contain the correct items for that container. If they spot something that should not be in the bin they will not empty it and a sticker will be left on the bin showing what item should not be being placed into the bin. This item should then be removed and the bin will be emptied on the next scheduled collection day. The most common items causing problems in the blue bin are nappies, food waste, black bin bags, plastic toys and household waste. All of these items should be placed into the grey bin.

- Q.** Why can't the Council collect all dry recyclable materials?
- A.** The Council uses a Materials Recovery Facility and whilst it is very good at sorting the dry recycling materials, for example glass and cans, it is unable to accept all materials due to technological constraints and the availability of markets for these materials.
- Q.** Why can't the Council recycle my nappies?
- A.** There are a limited number of companies that provide this service and the cost to collect and treat would be high. Nappies need to be placed into the grey bin as they cannot be recycled in East Staffordshire. Instead they will be sent to an Energy Recovery facility to help produce electricity. Placing nappies into the blue bin contaminates the rest of the blue bin contents and means that we cannot collect your bin.

Bulky Reuse Collection Service

East Staffordshire Borough Council can provide a service for larger bulky items which cannot fit into the wheeled bin, are too heavy (over 25kg) or that residents are unable to transport themselves to the local Household Waste Recycling Centre.

The service is available at a reasonable cost. Fridges and freezers can also be collected for a charge. A maximum of 5 fridges/freezers can be collected. Call Customer Services on 0800 269098 or visit www.eaststaffsbc.gov.uk for further details and prices.

REMEMBER—all household waste can be disposed of by residents free of charge at the local household waste recycling centres in both Burton upon Trent and Uttoxeter. Visit www.staffordshire.gov.uk

Littering and Dog Fouling

Littering

Litter is an unsightly problem and the Community and Civil Enforcement Team work hard to reduce litter in the Borough.

As well as being a visual problem, litter is harmful to the environment and attracts vermin. Littering is a criminal offence for which offenders can be issued with a Fixed Penalty Notice of £75 or if taken to court and found guilty can face a fine of up to a maximum of £2,500 and a criminal conviction.

The Council wants residents and business owners to be proud of the area and therefore ask that litter be disposed of correctly, using litter bins provided for the benefit of all.

Dog Fouling

It is an offence and irresponsible to allow your dog to foul in an open space and not clean up. It is potentially dangerous and highly unpleasant.

Nobody likes to go for a walk in pleasurable open spaces that the borough has to offer and end up with dog faeces on their shoes that could end up in your car or on your carpets at home.

Failing to pick up dog faeces can result in being issued with a Fixed Penalty Notice of £75 or up to £1000 if prosecuted. Dog walkers must always pick up their dog's faeces and dispose of it safely. This will stop disease from spreading.

For further information email community.civil_enforcement@eaststaffsbc.gov.uk or telephone 01283 508000.

Waste and Rubbish Accumulations

The Enforcement Team investigate complaints of rubbish accumulations which have potential to cause nuisance to neighbours or public health by encouraging rodents. Examples of waste materials are black bags of household waste, food waste, rubble, large items such as soft furnishings including mattresses and settees.

Officers visit the land to inspect and work with the owner/occupier of the property to get the rubbish removed. If this is not successful, a Notice is served stating the steps required to clear the land. If the accumulation has still not been removed, arrangements will be made for it to be removed and the person will be charged for the works.

The team investigate untidy land, e.g. excessively over-grown gardens and land that is having a detrimental visual impact on the local amenity.

We encourage all owners/occupiers of land to ensure that any waste is disposed of correctly. You must ensure that anyone employed to transport your waste is licensed. If it is found as fly tipping, the original owner of it can be held accountable for a Duty of Care offence.

For further information or to report a complaint, please contact the Enforcement Team on 01283 508000 or email enforcement@eaststaffsbc.gov.uk



**For further information or advice
contact Waste Management on:**

**Tel 0800 269098
Email environment@eaststaffsbc.gov.uk**

You can also follow us on:

 www.twitter.com/eaststaffsbc
 www.facebook.com/eaststaffs

www.eaststaffsbc.gov.uk