

East Staffordshire Borough Council Housing Services

The main duties of each team

Housing Standards	Housing Strategy	Housing Options	Trent & Dove Housing on behalf of partners
<ul style="list-style-type: none"> • Investigating and taking action to address complaints about: <ul style="list-style-type: none"> ○ housing standards; ○ overcrowding; ○ nuisance from empty homes ○ management of houses in multiple occupation; ○ shared private residential drains and sewers. • Advice and information for landlords and tenants about housing standards • Disabled facilities grants • Licensing of large houses in multiple occupation • Licensing of caravan sites • Advice and information about home energy efficiency • Assessment of private sector housing conditions • Monitoring of fuel poverty • The Housing Renewal Assistance Policy • The Housing Standards Enforcement Policy • The Home Improvement Agency agreement with Orbit Care & Repair • The Kick Start agreement with partners for delivery of home improvement loans 	<ul style="list-style-type: none"> • The Housing Strategy • The Homelessness Strategy • The Allocations Policy • The Nominations Agreement • Other housing strategies • Monitoring of the housing market • Assessment of housing need • Enabling the delivery of affordable housing including grants and S106 • Monitoring of homelessness • Development and commissioning of homelessness services and prevention tools • Review of homelessness decisions • Homelessness appeal hearings • The housing register agreement with Trent & Dove • The Choice Based Lettings scheme • Monitoring of the housing register and affordable housing allocations • Liaison with Staffordshire County Council about housing support services • Leading on engagement with private landlords • Engagement with Housing Associations and other stakeholders • Sub-regional working 	<ul style="list-style-type: none"> • Assessment of your housing needs • Advice and information about how you can address your housing needs including: <ul style="list-style-type: none"> ○ tenants' rights and rights of occupation; ○ leaseholders' rights and service charges; ○ harassment and illegal eviction; ○ how to deal with possession proceedings; ○ rights to housing related benefits and how to make claims; ○ current rent levels; ○ how to retrieve rent deposits; rent and mortgage arrears; ○ how to manage debt; ○ grants available for housing repair and/or adaptation; ○ the availability of accommodation; ○ how to obtain accommodation in the private rented sector; ○ how to apply for social housing • Assistance with applying for social housing • Assistance to prevent you from becoming homeless if you have a <i>Priority Need</i>, including <ul style="list-style-type: none"> ○ Mortgage Rescue Scheme ○ Homelessness Prevention Fund 	<ul style="list-style-type: none"> • Operation of the East Staffordshire Housing Register: <ul style="list-style-type: none"> ○ Applications for social housing ○ Advertising properties ○ Expressions of Interest ○ Nominations to housing associations <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> <p>Contact: 01283 528528</p> </div> <ul style="list-style-type: none"> • Assistance if you are homeless including: <ul style="list-style-type: none"> ○ making inquiries about and deciding what duty the Council owes you; ○ securing temporary accommodation where this duty is owed; ○ assisting you to secure accommodation to bring homelessness duties to an end
Contact: 01283 508680	Contact: 01283 508826	Contact: 01283 508120	